

May 25, 2021

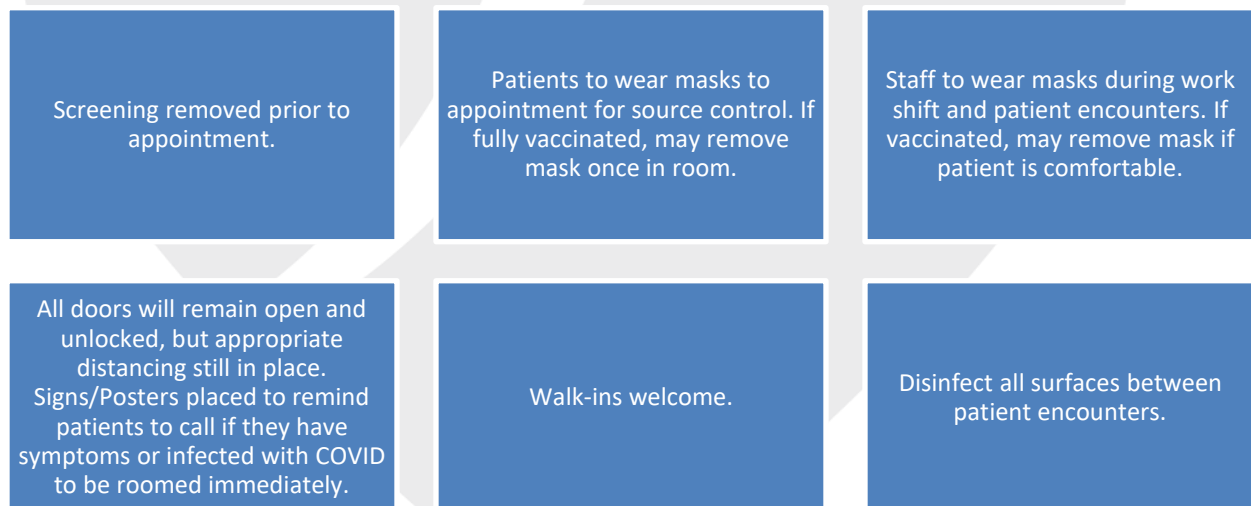
Re: Health centers to resume all patient services onsite

We're pleased to announce starting today, May 25, all WeCare tlc health and wellness centers across the U.S. will be moving into the final phase of our reopening plan. This means all patient services will be available onsite at your local center.

At WeCare tlc, patient care comes first, and our team is committed to ensuring all patients receive the quality care and services they need to remain healthy.

While we must continue to be cautious, the threat of COVID-19 has been significantly reduced. With vaccines available nationwide, the rate of infections has declined, and communities are beginning to open back up. The CDC and many local governments have relaxed several of the guidelines for those fully vaccinated. With social distancing in place and adequate PPE stocked, our team can safely move to Phase 3 in the health centers re-opening.

As we enter the final phase, centers will continue to have several safety precautions in place for your safety and the safety of our team. New protocols include:



- All patients and staff regardless of vaccine status will continue to wear masks while entering the health center. However, if fully vaccinated, both patient and staff may remove the mask once patient is roomed and acknowledges they're comfortable.

Simply Smarter Healthcare

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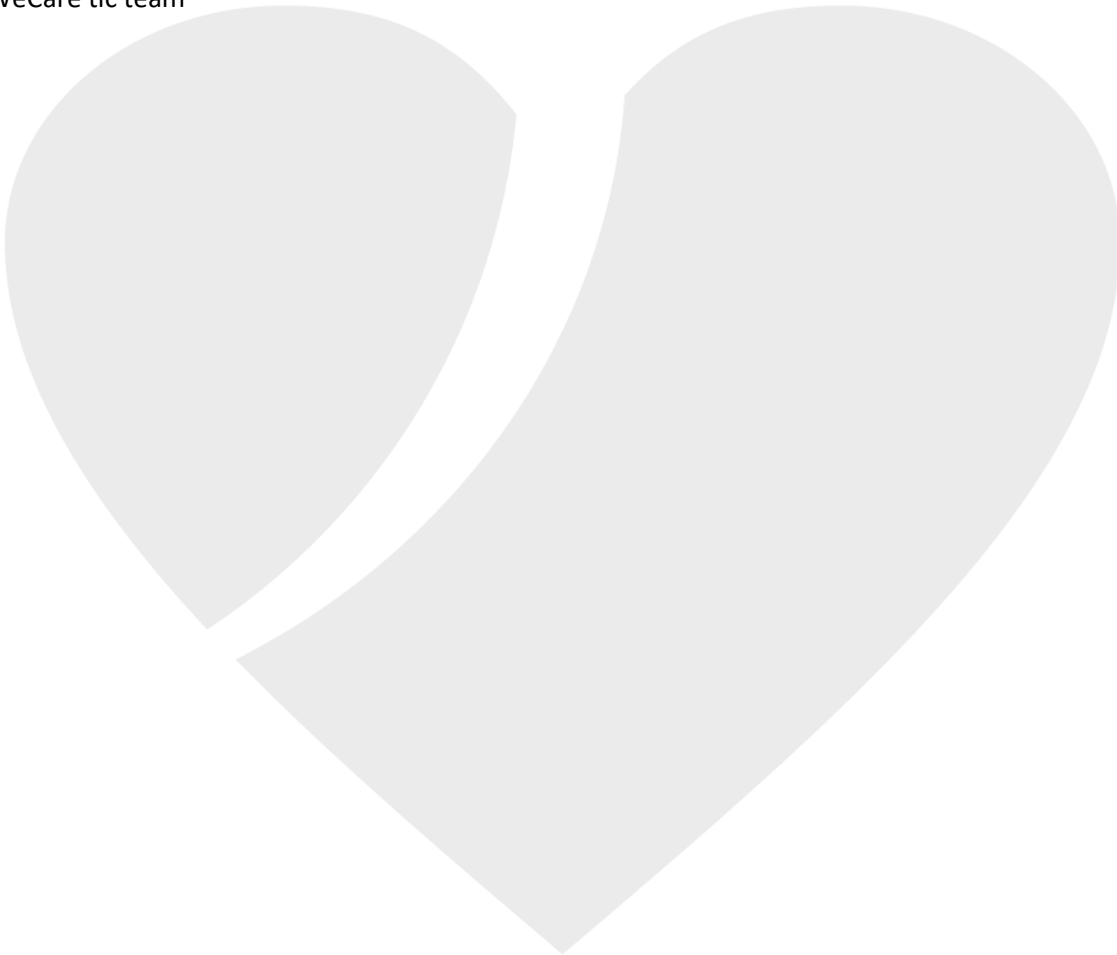
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- Though transitioning to in-person access for all services, telehealth services will remain available for those who would prefer. With testing capabilities and adequate PPE supplies, we're able to use clinical judgement to minimize exposure risk and assist symptomatic patients in the health center.
- Signage will be placed on all health center entrances and in high traffic areas to remind patients to notify staff if they have had COVID or are currently infected with COVID prior to entry. The screening questionnaire will no longer be in place.

We look forward to offering you the quality care you deserve. Your health and safety will continue to be our number one priority. For any questions on the new phase or protocols, please call your Regional Nurse Manager or email Operations@wecaretlc.com.

Thank you,
WeCare tlc team



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