



## Five myths about employer- sponsored health clinics debunked for patients

*Explore the answers to your questions before  
visiting your company's new WeCare tlc clinic*

If your employer recently opened or plans to open a WeCare tlc health and wellness center, we understand that you may be skeptical about visiting your clinic at first. Whether it's a lack of understanding of our offerings or concerns regarding your privacy, we strive to answer every question our prospective patients have before making an appointment at their health center.

To help ease your mind, we've compiled the most common employer-sponsored health clinics myths below to debunk them with the facts so that you can start taking advantage of the incredible benefit of a WeCare tlc health center that's now offered by your company:

MYTH

1



## My employer knows all the details of my health center visits.

**FACT:** Your health center abides by all federal HIPAA and confidentiality regulations and makes it a priority to ensure we protect your health care data. Only the physician and the other WeCare tlc clinical staff will have access to your healthcare data. It will only be used by the health center staff for the purpose of helping you with your health issue. Any reports that are shared with your employer about health center activity are at an aggregate level.



# MYTH 2

**If I already have a primary care physician (PCP), I cannot use the health center, or I have to change my PCP to the health center provider if I want to use it.**

**FACT:** Even if you have another PCP, you can still utilize the health center for laboratory tests ordered by your PCP or specialist, medication refills, and urgent care visits. Simply bring in the order and we take care of the rest. We make it simple and coordinate the results with your PCP or specialist once they are received.



# MYTH 3

## The health center only handles sick or urgent care visits.

**FACT:** The health center offers a wide variety of primary care services including, but not limited to, preventive services, laboratory and in-office tests, onsite prescription medication dispensing, minor procedures, well-women's exams, wellness coaching, weight loss programs, diabetes and other chronic condition management, and more.



# MYTH 4

**My employer will require me to use the health center.**

**FACT:** You are not required to use the health center. Although we feel you will benefit from making the health center your primary medical home, participation is completely voluntary for all employees.

MYTH

5



## The health center can not make referrals to specialists.

**FACT:** The health center staff will assist you with referrals to specialists within your network as needed and ordered by the health center's physician, as well as support in the care coordination of all visit notes and requested information. Our health center teams do their best to ensure you get the highest quality provider at the right cost, right place, and right time!



## Did your employer recently partner with WeCare tlc?

**That's great news for you and your family! Your new WeCare tlc health and wellness center is a doctor's office with no wait time where your clinical team greets you by name, and you have access to trustworthy, compassionate care.**

Some of the services available to you at your clinic include:

- [Advanced primary care](#)
- Annual physicals
- Flu shots
- [Personal nurse health coaching](#)
- Comprehensive labs
- Diabetes management
- [Weight loss programs](#)
- Well-woman exams
- And much more

## **Contact your health center directly to see how they can support your unique care needs!**

oNot a patient, but interested in being one? Reach out to your employer about the incredible benefits offered to employees and employers by WeCare tlc.

Get your company started with the most common myths about onsite health clinics debunked for employers.

POWERED BY WECARE TLC

**WECARETLC.COM**